



IMMIGRATION AND NATURALIZATION SERVICE (INS)
DIVISION OF IMMIGRATION HEALTH SERVICES (DIHS)



JAIL MANAGEMENT SYSTEM

Jail Management System (JMS) is a systematic approach to manage the medical care and costs of detainees housed in non-service processing centers (non-SPCs). The JMS employs Managed Care Coordinators (MCCs) who perform oversight functions and authorize offsite and onsite emergent and non-routine health care.

PHS Managed Care Coordinators

Eastern Region

- **Annette Kolter** 800-677-4613 (Voice)
800-677-4874 (Fax)
- **Steve Wach** 877-234-5887 (Voice)
877-234-5885 (Fax)
- **Joe Fink** 800-942-9339 (Voice)
318-335-2416 (Fax)
- **Jack Bethune** 877-280-3107 (Voice)
877-280-3108 (Fax)

Central Region

- **Don Gabbert** 800-218-5395 (Voice)
817-545-6686 (Fax)
- **Dave Martin** 210-967-7023 (Voice)
- **Gary Cole** 816-891-6728 (Voice)
816-880-4670 (Fax)

Western Region

- **Tony Zorzynski** 520-670-4610 (Voice)
520-670-4612 (Fax)
- **Angel Frazier** 888-682-1223 (Voice)
888-682-5991 (Fax)
- **Jim Sorenson** 800-300-5891 (Voice)
800-497-0999 (Fax)

DIVISION OF IMMIGRATION HEALTH SERVICE
DR. GENE MIGLIACCIO, DIRECTOR
DR. ADA RIVERA, CHIEF MEDICAL OFFICER
CAPT NINA DOZORETZ, CHIEF, JMS

The procedures for obtaining preauthorization and payment are as follows:

The Service Provider (a state, local, Federal government agency or private provider) shall obtain pre-approval from the Managed Care Coordinator (MCC) for all non-routine and emergent medical care by soliciting the request in writing using the DIHS Preauthorization Form. The Service Provider shall ensure that all invoices associated with detainee offsite and/or onsite medical services are submitted to UP & UP Health Services, Inc.

In an emergency, the Service Provider shall obtain the medical treatment required to preserve the detainee's health. The Service Provider's Health Authority shall notify the MCC within seventy-two hours of the emergency to obtain authorization. The Service Provider's Health Authority will obtain authorization from the MCC for continued medical service(s) beyond the initial emergency situation. The Service Provider shall instruct offsite healthcare providers/institutions to submit their invoices to the UP & UP Health Services, Inc.

If you have any questions or need additional information, please contact your Managed Care Coordinator or Captain Nina Dozoretz, Chief, Integrated Health & Support Services Branch at (202) 514 - 3339.

UP & UP HEALTH SERVICES, INC
P.O. Box 10250
GAITHERSBURG, MARYLAND 20898-0250
BILLING QUESTIONS:
888 - 383 - 3922 (VOICE)
888 - 383 - 3957 (FAX)